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| **Priority Area 2** |
| **Description of priority area:**We asked our VPPG to tell us which they thought would be the second most important priority area within our Practice. The majority of the participation group opted for the accessibility for disabled patients. |
| **What actions were taken to address this priority?**Our business manager has applied for, and secured funding for our practice which will allow us to alter some aspects of the building making it much easier for disabled patients to access. The funding will provide us with the opportunity to replace both the internal and external main entrance doors to the building. These will be replaced with new electronically controlled doors meaning that our disabled patients will be able to enter and exit the doors by pushing an automatic door release button. We would consider our Practice in all other aspects DDA compliant. Majority of treatments take place on the ground floor. However, if a patient does need to access the first floor there is a lift available.   |
| **Result of actions and impact on patients and carers (including how publicised)**We will use our website to advertise this change to the practice. We hope that this will benefit our existing patients and attract new patients who have a disability to register at our practice.  |